

Dear Tenant:

October 2000

Did you Receive A Income Verification Notice From HUD?

It's the process aimed at Residents flagged for **UNDERPAYMENT** of rents.

Originally HUD mailed out **250,000** Notices, but due to the high numbers of recorded "**false positives**" (30%) the program was put on hold.

With minor improvements the verification process has resumed, another aspect of the program will concentrate on **OVERPAYMENTS** by HUD residents.

OVERPAYMENTS do occur, such is the case of Ms. Rosalyn Noble, a resident of Shalom-Clemente Towers, who works as a TEACHER ASSISTANT, working approximately Ten (10) months out the year, however her salary was computed on a fifty two (52) week employment schedule, currently we are working to get her recertified.

However there exists no policy that defines how HUD will reimburse those residents who have **OVERPAID**.

As discussed at NAHT'S September 6,2000 meeting with HUD's Deputy Secretary Saul Ramaiez and Assistant Secretary William (Bill) Apgar, more comprehensive training of field and site representatives is imperative if we are to avoid discrepancies that do not exist and the **OVERCHANGING** of residents who can least afford it.

Sincerely,

Donyale S. Ryan
NAHT's Boardmember
2000-01

Cc: Frank Hutchins

Greater Newark HUD's
Tenant Coalition

President: Shalom
Clemente Towers
Tenant Association